INFORMATION LETTER  GEN-18-139
25 September 2018

TO: All owners and operators of Bell helicopters

SUBJECT: HISTORICAL SERVICE RECORD REQUIREMENTS FOR ON-
CONDITION COMPOSITE MAIN ROTOR YOKES, MAIN AND TAIL
ROTOR BLADES

On some Bell helicopter models, the serviceability of main rotor yokes as well as main
and tail rotor blades is based on their condition only. They do not have an airworthiness
life limitation or time between overhaul requirement as identified in Chapter 4 or 5 of the
applicable helicopter model maintenance manuals.

This General Information Letter is to advise owners/operators that Bell will be introducing
requirements to the applicable maintenance manual Chapter 5 requiring the use of
Historical Service Record (HSR) forms to track history of these on-condition parts. This
requirement is being introduced to document repairs accomplished per the maintenance
manuals or in the event the extent of sustained damage would require Bell to evaluate for
a possible expanded repair. The HSR is also used to document flight time in service of
the components, incidents that require removal of components for maintenance actions
or repairs following events such as a hard landing, sudden stoppage, etc...

For Bell to properly assess damage and possibly provide approved expanded repairs or
recommendations, it is important to have a clear, complete, and concise history of the
components for review. Without sufficient history, these components may be considered
by Bell as non-repairable.

For new production helicopter deliveries and components delivered from our spares
inventory through the various Bell supply centers, each of these on-condition parts will
come with an HSR form.

Owners/operators that have not been tracking the history of these on-condition
components are invited to contact Product Support Engineering for guidance to creating
HSRs. Please note that blank HSRs may be downloaded from the [www.mybell.com](http://www.mybell.com) website using the **Technical Publications** link under **Record Cards** in the menu.

For any questions regarding this letter, please contact:

Bell Product Support Engineering - Light Helicopters
Tel: 450-437-2862 / 1-800-363-8023 / pselight@bellflight.com

Bell Product Support Engineering - Intermediate Helicopters
Tel: 450-437-2077 / 1-800-463-3036 / pseinter@bellflight.com

Bell Product Support Engineering - Medium Helicopters
Tel: 450-437-6201 / 1-800-363-8028 / psemedium@bellflight.com